

Shipping & Packaging

Ship-To-Home (orders mailed direct to your customers)

At Candid Color Systems®, we want you to **make more profit using Ship-To-Home**. We charge for packaging materials, handling and pass along the cost of postage (AND help you achieve a postage discount wherever possible). We use a combination of USPS and FedEx® services to get the best rates and can brand outbound shipments with your business information.

Example: Ship-to-Home for 3-8x10 units

You charge \$4 for ship-to-home.

CCS/USPS charges you \$1.55*.

*Includes all postage, handling & packaging costs. Express Schools would be \$3.95. See pg 16.

You make \$2.45 per order on shipping!

Ship-To-Photographer (“return in box”)

We ship to our photographer customers for **FREE**. And remember, **we do not charge minimums**. New to CCS? No problem! We immediately give you shipping service equal to your expected account volume!

Our Ship-To-Photographer frequency & method is based on account volume:

- FREE Daily FedEx® shipments for accounts \$100K+ **using a guaranteed 2-Day (or faster) service**
- FREE FedEx® shipments 3X /wk for accounts over \$20K **using a guaranteed 2-Day (or faster) service**
- FREE FedEx® shipments 2X /wk for accounts under \$20K using FedEx® ground (which is guaranteed 1 or 2 days to much of the country!)

Drop shipments (to a league, school or other client) & **shipments from your office**

CCS will only charge photographers the actual FedEx® rate for drop shipments (and we pass along our discount) plus any applicable individual packaging & handling. Photographers can also link to the CCS account to get highly discounted rates on FedEx® shipping services anywhere in the country.

Packaging & Handling Fees

\$0.14 handling for individual orders returned to photographer or drop shipments + packaging*

\$0.28 handling for individual ship-to-home orders + packaging*

\$0.45 Our Express School market has a flat rate for packaging & handling individual orders (see Pg 16)

*Packaging costs depend on envelope and other preferences. Typical packaging cost for 3-8x10 units via ship-to-home is \$0.17. Upgraded portrait & specialty packaging available.

Customer & Technical Support

We are here when you need us via phone, email or chat M-F 8am-5pm Central Time.

ccsupport@candid.com or 1-800-750-0494 or call an after-hours rep 24/7!

Free one-on-one training, webinars, annual meetings and a support database also available.



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